

# CONSUMER LIMITED LIFETIME AND SEVEN YEAR WARRANTY MAXICOMFORT™ WITH TWILIGHT POSITIONING

**GOLDEN**, through its authorized distributor/service organization, warrants this chair to original consumer only, against defects in material or workmanship as follows:

### LIFETIME WARRANTY

**GOLDEN**, warrants for the lifetime of the chair by the original consumer to repair or replace at their option the Lift Mechanism, Chair Frame and Recline Mechanism. Labor to replace these parts is subsidized on all models for three years.

**GOLDEN**, shall not be responsible or obligated to pay for any cost or expense for examination of any warranted parts nor is Golden to pay for costs for transportation, handling and packaging of the parts or components.

### THREE YEAR PARTS WARRANTY

**GOLDEN**, warrants the electrical parts of this chair against defects to original consumer only, for a period of three years from the date of original purchase by a consumer. Labor to replace these parts is subsidized for one year on all models.

**GOLDEN**, shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted parts nor is Golden to pay cost for transportation, handling and packaging of the parts or components.

### LIMITED WARRANTY FOURTH THROUGH SEVENTH YEAR

During the period beginning with the expiration of the full three year parts warranty offered above and continuing through the seventh year after date of original purchase by a consumer, **GOLDEN** will warrant the electrical parts on the following pro-rated basis. Year 4 earns a 35% discount off suggested retail price. Year 5 earns a 25% discount, year 6 a 15% discount and year 7 a 5% discount. By way of example, a part costing \$100.00 that needs replacement in year 4 would cost \$65.00. **GOLDEN** shall not be responsible or obligated to pay for any costs or expense for examination and/or service of any warranted part or to pay for costs of transportation, handling and packaging of the chair and/or parts or components.

### TERMS APPLICABLE TO WARRANTY

**GOLDEN** will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subject to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i. e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair will void the warranty. Fabric shading cannot be guaranteed for replacement parts or replacement chairs.

PR515-SME .....	375 lbs.
PR515-MLA .....	375 lbs.
PR405-MLA .....	375 lbs.
PR761-MLA .....	375 lbs.

**In the event that the product does not conform to this warranty at any time while this warranty is in effect, Golden will correct the defect in conformity with the Consumer Limited Lifetime and Seven Year Warranty. THE LIMITED LIFETIME AND SEVEN YEAR WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESSED, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

**Some states do not allow this exclusion or limitation of incidental damages so the above limitation or exclusion may not apply to you.**

**GOLDEN** shall not be liable for any incidental or consequential damage or loss not contained in this Warranty.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

All warranty claims must be approved by Golden Technologies before any service is performed.

Warranty is valid in all 50 states, Canadian Provinces and Puerto Rico.



## ULTRAFABRICS GOLDEN WARRANTY Q&A

Here are a few answers to Frequently Asked Questions:

### **What is Delamination?**

Delamination is failure in a laminated material, often a composite, which leads to separation of the layers of reinforcement or plies. Delamination failure can be of several types, such as:

- fracture within the adhesive or resin
- fracture within the reinforcement
- debonding of the resin from the reinforcement

*From Ultrafabrics:* Our proprietary Takumi™ Technology makes up the DNA of every roll leaving our mill. Continually perfected, Takumi is the only process able to achieve the premium quality of Ultrafabrics. This innovative process engineers mastered performance directly into four layers - combining them into one unified system that assures enduring bond strength and longevity.

### **What is Crocking?**

Crocking occurs when excess dye rubs off of one fabric onto another fabric. The rubbing-off of dye from a fabric as a result of insufficient dye penetration of fixation, the use of improper dyes or dyeing methods or insufficient washing and treatment after the dyeing operation. Crocking can occur under either wet or dry conditions.

*From Ultrafabrics:* Our products do not crock. There is no dye utilized in our manufacturing process. The color is achieved by mixing the color into the polyurethane top skin then laminating the skin to the foam layer creating one unified system.

### **What is Fading?**

Fading refers to the diminishing of color or tones usually caused by excessive exposure to light. Ultraviolet rays can break down the chemical bonds and thus fade the color(s) in an object - it is a bleaching effect. Some objects may be more prone to fading, such as dyed textiles and watercolors. Other objects may reflect the light more, which makes them less prone to fade.

*From Ultrafabrics:* Ultrafabrics products are manufactured to pass the AATCC 16.3 testing method. This test measures a product's color fastness to light for indoor applications. Our products meet or exceed 200 hours of direct exposure to a Xenon Arc light source.

### **What is covered under Ultrafabrics' workmanship?**

The most common kind of warranty on goods is a warranty that the product is free from defects in materials and workmanship. This simply promises that Ultrafabrics properly constructed the product, out of proper materials, and implies the products will perform as well as such products customarily do.